

# IDDE and Storm Water Hotline #

## Storm Water

Storm water is literally just that. Water that comes from storms whether that's a snow storm, hail storm, or rain storm. In an undeveloped area, the storm water hits the ground and dissipates into the earth. In a developed area like Orem, we have lots of impervious surfaces like roofs, asphalt, and concrete. When storm water hits the ground it runs downhill, picking up any pollutants in the flow path.

When storm water runoff enters our storm water system, the water will have little to no treatment before it is released towards bodies of water such as our ground water or Utah Lake. The following information will clarify how to identify issues and who to report them to.

## Where does storm water go?

Watch [this video](#) for a visual of the course storm water runoff typically takes in an urban setting.

## IDDE Program

IDDE is an acronym for a program the City must implement through state regulations called Illicit Discharge and Detection Elimination. City employees receive annual training on how to recognize pollution concerns for storm water and we are required to educate the public about this topic as well.

## Spills, Dumping, and Illicit Connections

What is considered a spill?

A spill is any environmentally harmful liquid material that has been intentionally or accidentally poured onto the ground. Common harmful materials are oils/grease, paint, and chemicals.



What is considered improper disposal or dumping?

Any environmentally harmful material that has been placed on the ground with no intention of protecting it from the elements. Common materials that become a pollutant when combined with storm water run off are sediment, organic wastes, and trash.

---

What is an illicit connection?

Any connection made to the city's storm water system that would pollute storm water. Common examples are sewer cross connections, floor drain connections, or grease trap overflow connections. These connections are almost always below ground and not immediately visible from the surface.

Any storm runoff leaving a site that looks cloudy, has a sheen, or an odd smell should be reported.

## Reporting

The City should be notified of any spills, dumping, or illicit connections that you observe regardless of size so that the proper division can determine appropriate next steps. Please call the Storm Water Division Manager Rick Sabey (801-229-7574) with any concerns of spills, dumping, or illicit connections. If it is after hours or there is no question of the threat to storm water, call the [Storm Water Hotline # 801-229-7577](tel:801-229-7577)

This hotline will send you straight to a voicemail, please record your message and key personnel in the storm water division will be immediately notified by the system.

Thank you for helping us protect our storm water and the local environment.

