



OREM FIRE DEPARTMENT

2023 ANNUAL REPORT

PROUDLY SERVING THE CITIES OF
OREM, LINDON, AND VINEYARD



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FROM THE OFFICE OF THE CHIEF



CHIEF MARC SANDERSON

As we take this opportunity to review the past year, it pleases me to reflect upon the number of notable accomplishments and organizational changes successfully executed by Orem Fire Department. I am grateful for the time and effort dedicated to our year-end report. This report captures a timeline and history of all the great things this organization strives to accomplish in support of the local municipalities we serve; Orem, Lindon, and Vineyard. Because of the professionalism of the men and women

in our fire service, and through the continued support from our elected officials and city administration, we have provided exceptional service to our communities with the most progressive and innovative processes in the fire service. There is no doubt in my mind that we are leading the state in our service delivery. Through the commitment and engagement of our members who perpetually strive to improve, we have made what is perfect even better. I feel a great sense of pride and confidence in our organization and the positive difference we have made in the lives of those we serve. We truly save lives and significantly reduce property loss.

As we celebrate the accomplishments of another successful year, I look forward to 2024 with a sense of optimism and anticipation for the great opportunities ahead of us. We have the very best people in the business! Thank you for allowing me to lead this organization, it is an honor and humbling opportunity.

A handwritten signature in black ink, appearing to read "M Sanderson". The signature is fluid and cursive, with a long horizontal flourish extending to the right.



DEPARTMENT OVERVIEW



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THE OREM FIRE DEPARTMENT IS AN ALL HAZARDS ISO 4 DEPARTMENT PROVIDING FIRE AND EMS TO THE COMMUNITIES OF OREM, LINDON, AND VINEYARD. OUR SERVICE AREA SPANS 33.51 SQUARE MILES AND WE SERVE A POPULATION OF 122,000 CITIZENS. THE DEPARTMENT WAS ESTABLISHED IN 1947 AND IS LOCATED IN UTAH COUNTY NESTLED BETWEEN MOUNT TIMPANOGOS AND UTAH LAKE.

THE FIRE DEPARTMENT CONSISTS OF THE FOLLOWING DIVISIONS: ADMINISTRATIVE, OPERATIONS, FIRE PREVENTION, AND EMERGENCY MANAGEMENT. THERE ARE CURRENTLY 91 FULL TIME EMPLOYEES; 13 ADMINISTRATIVE PERSONNEL, AND 75 FIRE & EMS PERSONNEL. THERE ARE 4 FIRE STATIONS FROM WHICH OFD OPERATES - 3 IN OREM AND 1 IN LINDON.

DAILY OPERATIONAL STAFFING INCLUDES 25 MEMBERS PER PLATOON, WORKING SHIFTS IN SETS OF 48 HOURS ON DUTY AND 96 HOURS OFF DUTY. EACH SET ROTATES ON AN A, B, AND C PLATOON. EACH PLATOON CONSISTS OF ONE BATTALION CHIEF, FOUR CAPTAINS, THREE CRITICAL CARE PARAMEDICS, FOUR ENGINEERS, AND A MINIMUM OF 4 FIREFIGHTER/EMT/PARAMEDIC PERSONNEL. OUR PRIMARY STAFFING GOAL FOR A FIRE STATION IS TO HAVE A SIX-PERSONNEL MINIMUM AT EACH STATION, WITH EMERGENCY RESPONSE CONSISTING OF FOUR ARRIVING ON A FIRE ENGINE AND TWO ARRIVING ON AN AMBULANCE.

DISPATCHING SERVICES ARE PROVIDED BY METRO DISPATCH, A CONGLOMERATION OF PROVO AND FORMER OREM DISPATCHERS. METRO DISPATCH OPERATES OUT OF PROVO CITY CENTER AND IS INVOLVED IN MONTHLY MEETINGS WITH EXECUTIVE STAFF FROM BOTH FIRE DEPARTMENTS TO MAINTAIN CONTINUITY IN THE SERVICES THEY PROVIDE AND DEVELOP STANDARD DISPATCHING PROTOCOL FOR SEAMLESS COMMUNICATION AND INTERACTION BETWEEN BOTH AGENCIES.

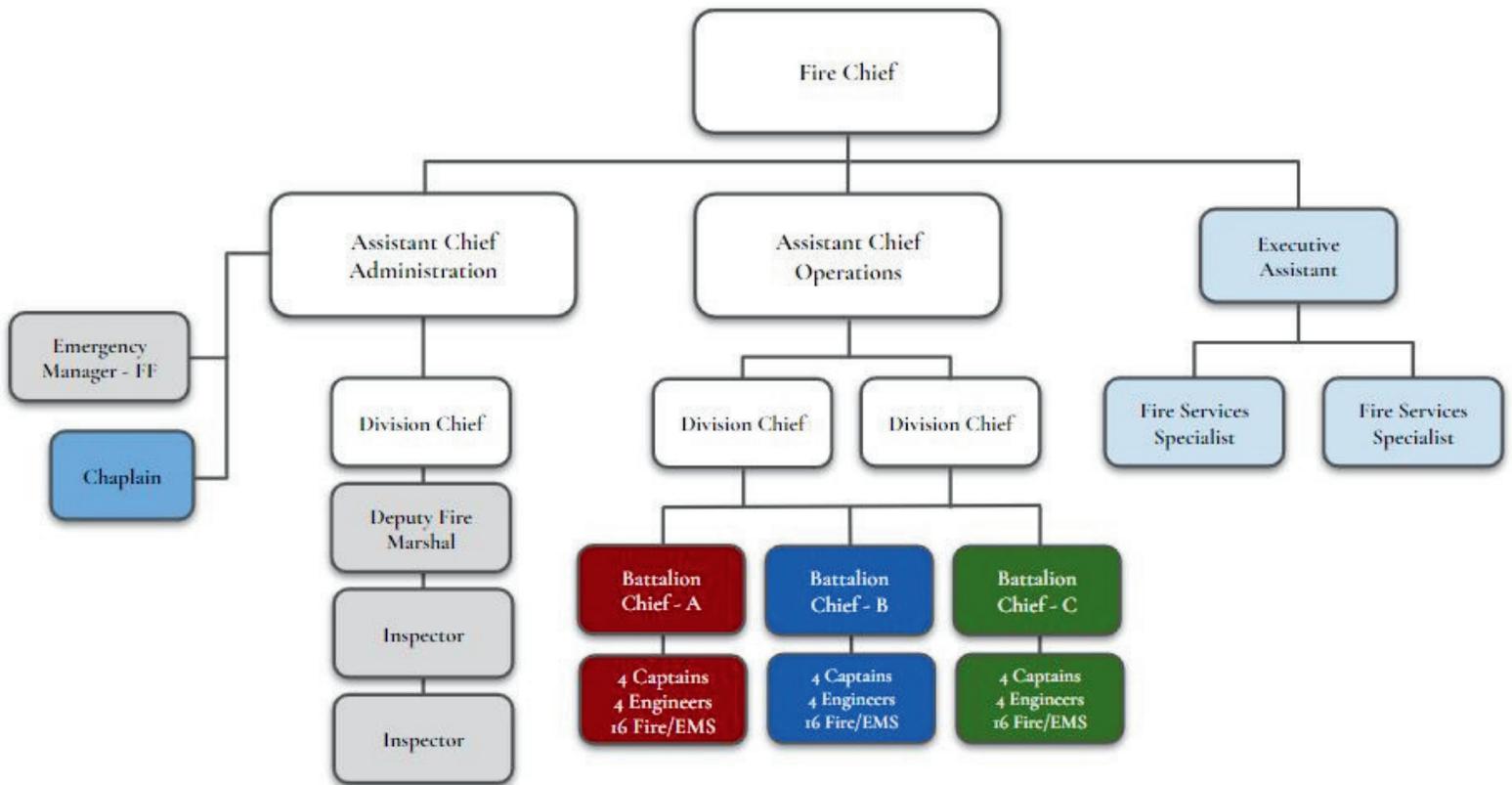
THE CITY OF OREM IS THE SECOND LARGEST CITY IN THE COUNTY. OREM IS CONSIDERED THE CENTER OF UTAH COUNTY'S SHOPPING AND COMMERCE, AND IS THE HOME TO UTAH VALLEY UNIVERSITY, THE LARGEST UNIVERSITY IN THE STATE OF UTAH. LINDON CITY IS A SMALL TOWN WITH A MIX OF COMMERCIAL AND SINGLE FAMILY HOMES, AND HAS BEEN RANKED IN THE TOP 100 SMALL TOWNS TO LIVE IN SEVERAL TIMES. VINEYARD CITY IS ONE OF THE FASTEST GROWING CITIES IN THE COUNTY AND IS LOCATED ALONG THE SHORES OF UTAH LAKE.



ORGANIZATIONAL STRUCTURE



OREM FIRE DEPARTMENT
ORGANIZATIONAL STRUCTURE



ADMINISTRATION



CHIEF
MARC SANDERSON



ASSISTANT CHIEF
SHAUN HIRST



ASSISTANT CHIEF
LON MYERS



DIVISION CHIEF
DEREK SPENCER



DIVISION CHIEF
BEN WILLIAMS



DIVISION CHIEF
SETH SWENSON



EXECUTIVE ASSISTANT
TO THE CHIEF
HILARY KLINE



FIRE SERVICE
SPECIALIST
LIZZIE CURTIS



FIRE SERVICE
SPECIALIST
RACHEL THOMAS



DEPUTY FIRE
MARSHAL
BRANDON VALLEY



SENIOR
FIRE INSPECTOR
BRANDON BYERS



FIRE INSPECTOR
SCOTT BEARDALL



EMERGENCY
MANAGER
HEATH STEVENSON



BATTALION CHIEF
A PLATOON
MIKE DUNN



BATTALION CHIEF
B PLATOON
JON TILLS



BATTALION CHIEF
C PLATOON
STEVE PEARSON

THE ADMINISTRATIVE STAFF CONSISTS OF THE FIRE CHIEF, TWO ASSISTANT CHIEFS, THREE DIVISION CHIEFS, ONE EMERGENCY MANAGER, ONE DEPUTY FIRE MARSHAL, TWO FIRE INSPECTORS, ONE EXECUTIVE ASSISTANT TO THE FIRE CHIEF, AND TWO FIRE SERVICE SPECIALISTS.

- THE FIRE CHIEF OVERSEES THE OPERATIONS AND FINANCES OF THE ENTIRE FIRE DEPARTMENT, MAINTAINS RELATIONSHIPS WITH OREM, LINDON, AND VINEYARD CITY MANAGEMENT, AND PARTICIPATES IN CITY EXECUTIVE STAFF RESPONSIBILITIES.
- THE ASSISTANT CHIEFS BOTH HAVE SEPARATE RESPONSIBILITIES. ONE OVERSEES THE DEPARTMENT'S EMERGENCY OPERATIONS, WHILE THE OTHER OVERSEES THE ADMINISTRATIVE SIDE OF THE ORGANIZATION INCLUDING THE FIRE PREVENTION DIVISION AND EMERGENCY MANAGEMENT.
- THE RESPONSIBILITIES OF THE DIVISION CHIEFS ARE DIVIDED INTO TWO CATEGORIES: OPERATIONS AND ADMINISTRATION. ONE DIVISION CHIEF IS ASSIGNED TO EMERGENCY MEDICAL OPERATIONS, AND THE OTHER TO FIRE OPERATIONS.
- THE THIRD DIVISION CHIEF IS ASSIGNED TO ADMINISTRATION AND FULFILLS THE ROLE OF THE CITY'S FIRE MARSHAL. THE DEPUTY FIRE MARSHAL AND TWO FIRE INSPECTORS REPORT DIRECTLY TO THIS DIVISION CHIEF.
- THE EXECUTIVE ASSISTANT TO THE FIRE CHIEF PROVIDES DIRECT ADMINISTRATIVE SUPPORT TO THE FIRE CHIEF AND HIS STAFF AND MANAGES A TEAM OF TWO FIRE SERVICE SPECIALISTS. ONE SPECIALIST ASSISTS WITH THE SUPPORT OF THE ADMINISTRATIVE STAFF AND CUSTOMER SERVICE, WHILE THE OTHER SPECIALIST ASSISTS WITH DEPARTMENT OPERATIONAL LOGISTICS.
- WHILE THE THREE BATTALION CHIEFS HAVE OPERATIONAL ROLES, THEY ALSO PROVIDE SUPPORT TO THE ADMINISTRATION IN VARIOUS ASSIGNED DUTIES. THEY ALSO PARTICIPATE IN ADMINISTRATIVE MEETINGS TO HELP PROVIDE FEEDBACK AND GUIDANCE AS OPERATIONAL DECISIONS ARE MADE BY THE ADMINISTRATION.

DEPARTMENT PERSONNEL

A PLATOON

BATTALION CHIEF MIKE DUNN

ST. 1

CAPTAIN TREVOR MCGINTY
 ENGINEER TRAVIS SMITH
 PARAMEDIC DEVIN HARMON
 PARAMEDIC CARSTEN PETERSEN
 EMT CLAYTON CULHANE

ST. 2

CAPTAIN GRADY WROBLEWSKI
 ENGINEER TRENT BATTY
 PARAMEDIC MCKENNON JARVIS
 PARAMEDIC CJ WARD
 A-EMT CHAD BROOKS
 A-EMT TREVOR CLARK

ST. 3

CAPTAIN RANDY BELL
 ENGINEER RYAN ORR
 CCP GREG HICKEN
 CCP JUSTACE WOODWARD
 CCP BRAYDEN PARTRIDGE
 TILLER OPERATOR JARED HAAS
 TILLER OPERATOR CAMERON JOHNSON
 PARAMEDIC SADIE THATCHER

ST. 4

CAPTAIN DAVE HOOD
 ENGINEER ALAINA BURG
 PARAMEDIC JOSH LUDWIG
 PARAMEDIC SCOTT ASH
 EMT JASE ANDERSEN

B PLATOON

BATTALION CHIEF JONTILLS

ST. 1

CAPTAIN RYAN KIMBALL
 ENGINEER STEVE TREJO
 PARAMEDIC TREVOR DORTON
 A-EMT ZANE LEWIS
 A-EMT CONNOR DECOCQ

ST. 2

CAPTAIN CHASE TANDY
 ENGINEER CHANDLER GODFREY
 PARAMEDIC MATT BRIGGS
 PARAMEDIC SCOTT SLATER
 EMT JOHN MCGRAW
 EMT JASON GARN

ST. 3

CAPTAIN JOSH LEE
 ENGINEER BRYANT BOEHNER
 CCP DANE ERICKSON
 CCP BRAYDEN DERU
 CCP AUSTIN MCBRIDE
 TILLER OPERATOR TYLER NELSON
 TILLER OPERATOR ETHAN STARR
 PARAMEDIC NATHAN PALMIERI

ST. 4

CAPTAIN DAVE CHASE
 ENGINEER MIKE DEAGLE
 PARAMEDIC RYAN GARSIDE
 PARAMEDIC WES WALKER
 EMT JOSH ANDERSON

C PLATOON

BATTALION CHIEF STEVEN PEARSON

ST. 1

CAPTAIN JASON GARCIA
 ENGINEER MATT EMPEY
 PARAMEDIC DYLAN BURGAL
 EMT DEE DELFORGE
 EMT TAYLOR TAGGART

ST. 2

CAPTAIN BLAKE JOLLEY
 ENGINEER ANDREW BUTLER
 PARAMEDIC SCHYLAR JONES
 PARAMEDIC JOSH BROWN
 EMT MATT KAUER
 EMT JACOB WHIPPLE

ST. 3

CAPTAIN CAMERON MONAHAN
 ENGINEER JAYME RIGLER
 CCP MIKE HICKMAN
 CCP ANDREW BELNAP
 CCP TIM HOPE
 TILLER OPERATOR JESSE STEINER
 TILLER OPERATOR WAYNE HAMILL
 PARAMEDIC JARED ROSQUIST

ST. 4

CAPTAIN CAMDEN COOK
 ENGINEER GORDON LIVINGSTON
 PARAMEDIC GRANT MALQUIST
 PARAMEDIC BLAKE ODEKIRK
 A-EMT JOSH WAGSTAFF

FIRE STATIONS

STATION 31



THE CITY OF OREM HAS THREE FULLY STAFFED FIRE STATIONS AND PROVIDES SERVICE TO A FOURTH FIRE STATION PROVIDED BY LINDON. EACH STATION HAS A STRATEGIC STAFFING PLAN THAT CATERS TO THE VARYING NEEDS OF EACH STATION'S RESPONSE AREA. RESPONSE AREAS ARE CAREFULLY STUDIED TO DETERMINE THE QUICKEST RESPONSE TIMES. OREM AND VINEYARD CITY MANAGEMENT ARE CURRENTLY IN THE PLANNING PROCESS FOR THE BUILD OF A VINEYARD FIRE STATION, WHICH WILL HOUSE AN AMBULANCE, FIRE ENGINE, AND SIX PERSONNEL. THIS STATION IS ESTIMATED TO BE FULLY STAFFED BY THE END OF 2024.

STATION 32



FIRE PERSONNEL LIVE IN THE STATION DURING THEIR 48 HOUR SHIFT. EACH STATION HOUSES AT LEAST SIX PERSONNEL, AND HAS A KITCHEN, SHARED LIVING SPACE, A PRIVATE BEDROOM, AND A SHARED BATHROOM. EMPLOYEES WILL OFTEN TAKE TURNS COOKING FOR THEIR CREW WHILE ON SHIFT. THERE IS A LAUNDRY AVAILABLE IN EACH STATION INCLUDING EXTRACTION WASHERS THAT HELP REDUCE THE AMOUNT OF PARTICULANTS AND CARCINOGENS THAT MAY BE ON FIRE TURNS, AND CLEANS THEM TO A HIGHER STANDARD OVER A REGULAR HOUSEHOLD WASHING MACHINE. EACH STATION RECEIVED UPGRADED RADIO DISPATCHING EQUIPMENT FROM PHOENIX G2 BY US DIGITAL THAT ALLOWS PERSONNEL TO HEAR CALLS AS THEY ARE DISPATCHED THROUGHOUT THE STATION, INCLUDING THE BAY AND GROUNDS. THIS YEAR, THIS EQUIPMENT UPGRADE WAS NECESSARY TO MEET THE ADVANCEMENTS IN TECHNOLOGY, ULTIMATELY PROVIDING RELIABLE AND PROMPT DISPATCHING TO PERSONNEL

STATION 33



OVER THE PAST YEAR, AND WITH THE SUPPORT OF CITY ADMINISTRATION, THE MAYOR, AND CITY COUNCIL, SEVERAL IMPROVEMENTS HAVE BEEN MADE TO OUR STATIONS. THE REMODELS INCLUDE NEW BATHROOMS AND SHOWERS AT STATION #3, THE INSTALLATION OF NEW PIPING TO RESOLVE WATER QUALITY ISSUES AT STATION #1, AND THERE ARE CURRENTLY PLANS FOR AN EXPANSION AND UPGRADE TO THE KITCHEN AND LIVING AREA AT STATION #3 WHICH STAFFS THE LARGEST CREW ON THE DEPARTMENT AT 8 PER SHIFT.

STATION 34



FIRE STATION BAYS HOUSE THE DEPARTMENT APPARATUS AND INCLUDE THE EQUIPMENT NEEDED TO PERFORM MAINTENANCE ON EACH RIG, INCLUDING WASHING BOTH THE EXTERIOR AND INTERIOR. EACH STATION HAS A SET OF BAY DOORS IN THE FRONT AND BACK OF THE BAY TO PROVIDE FOR QUICKER, EASIER, AND SAFER ENTERING AND EXITING. FUN FACT: WHAT MOST PEOPLE WOULD REFER TO AS A DRIVEWAY IN FRONT OF THE GARAGE IS KNOWN AS THE "APRON" AT A FIRE STATION. WHEN CREWS ARE NOT RESPONDING TO CALLS, THEY WILL UTILIZE THEIR TIME TO RESTOCK THE AMBULANCES WITH MEDICAL SUPPLIES, REPAIR EQUIPMENT, AND PERFORM MAINTENANCE ON THEIR TOOLS AND APPARATUS. THEY ALSO TAKE TIME FOR PHYSICAL TRAINING AND OFTEN PARTICIPATE IN CITY SPONSORED EVENTS.



CAPTAIN JOSH LEE



CCP BRAYDEN PARTRIDGE



PARAMEDIC DEVIN HARMON



FF A-EMT JOSH WHIPPLE & TORCH



CCP JUSTACE WOODWARD

FLEET

DEPARTMENT FLEET

THE CITY OF OREM FIRE DEPARTMENT FLEET INCLUDES:

- ONE TILLER
- ONE LADDER TRUCK
- FIVE ENGINES
- EIGHT AMBULANCES
- ONE PARAMEDIC SQUAD RESPONSE VEHICLE.

THERE IS CURRENTLY A SIXTH FIRE ENGINE UNDER CONTRACT WITH AN EXPECTED DELIVERY OF SPRING 2025. SEVERAL ADDITIONAL VEHICLES MAKE UP AN OPERATIONAL FLEET DRIVEN BY OUR FIRE PREVENTION AND FIRE CHIEF STAFF, AND ARE ACQUIRED BY AN OWNER-PURCHASED PROGRAM PROCURED THROUGH THE OREM CITY FLEET MANAGER.

ALL DEPARTMENT APPARATUS ARE MAINTAINED ON AN ANNUAL AND SEMI-ANNUAL BASIS. REPAIRS AND MAINTENANCE ARE PERFORMED AT THE CITY OF OREM SHOPS, WHERE SPECIFIC EQUIPMENT AND TOOLS ARE PROVIDED TO AID OUR MECHANICS IN KEEPING APPARATUS RUNNING AT AN OPTIMAL STANDARD.



TILLER 33 AT THE SHOPS FOR SOME MINOR REPAIRS

ENGINE 31

THIS YEAR OREM FIRE DEPARTMENT TOOK DELIVERY OF ENGINE 31 WHICH WAS CALLED INTO SERVICE ON NOVEMBER 21, 2023. THE PROCESS OF ORDERING A NEW APPARATUS CAN TAKE UP TO SEVERAL YEARS, FROM THE INITIAL STAGES OF PURCHASE APPROVAL, GOING THROUGH THE SPECIFICATION AND SELECTION OF FEATURES FROM VALVES TO SEATS, EVEN STORAGE COMPARTMENTS AND CUSTOMIZED OPTIONS. ONCE IT GOES INTO PRODUCTION IT CAN TAKE UP TO SIX MONTHS BEFORE THE DEPARTMENT CAN TAKE DELIVERY. THIS PARTICULAR ENGINE HAS SEVERAL FEATURES THAT THE ADO COMMITTEE DETERMINED WOULD BETTER SUPPORT THE ENGINE OPERATIONS AS OUTLINED IN OUR OPERATIONS MANUAL.



FLEET FACTS

2023	2023
<u>EMS VEHICLES COMBINED</u>	<u>FIRE APPARATUS COMBINED</u>
MILES DRIVEN: 93, 061 MILES	MILES DRIVEN: 50,395 MILES
FUEL USED: 11,570 GALLONS	FUEL USED: 15,564 GALLONS
FUEL COST: \$46,835	FUEL COST: \$64,327
TIME IN SHOP: 251 HOURS	TIME IN SHOP: 323 HOURS

TIRES COST EST \$400 - \$800 PER TIRE AND ARE CHANGED 1.5 YEARS ON AVERAGE
SIX MECHANICS ARE AVAILBLE TO DIVIDE UP THE WORK ON AMBULANCES, AND TWO MECHANICS TRAINED AND CERTIFIED TO WORK ON FIRE ENGINES.

CREW MAINTENANCE

EXTENSIVE VEHICLE CHECKS ARE PERFORMED BY CREWS DAILY AND WEEKLY. AS CREWS ROTATE BACK ONTO SHIFT THERE ARE SPECIFIC "HAND OFF" TYPE CHECKS PERFORMED. VEHICLES ARE INSPECTED TO ENSURE ALL EQUIPMENT AND SUPPLIES ARE ONBOARD AND IN SOUND OPERATING CONDITION. VEHICLE FLUID LEVELS, TIRE PRESSURE AND CONDITION, BRAKES, SUSPENSION, LIGHTS & SIRENS, WIPERS, OVERALL BODY CONDITION ARE ALSO CHECKED. FIRE EQUIPMENT IS CHECKED FOR SOUND OPERATING CONDITION, AS WELL AS FUEL AND BATTERY LEVELS ON EQUIPMENT. TOOLS ARE SHARPENED AND CHECKED FOR POSSIBLE DAMAGE. MEDICAL SUPPLIES ARE INVENTORIED AND CHECKED FOR EXPIRATION DATES. OXYGEN TANK LEVELS ARE CHECKED.

NARCOTICS ARE INVENTORIED AND SIGNED OFF TO EACH ONCOMING CREW TO CONFORM WITH CONTROLLED SUBSTANCE LAWS. VEHICLES ARE FUELED AND WASHED BOTH ON THE INTERIOR AND EXTERIOR AS NEEDED. THESE DAILY AND WEEKLY MAINTENANCE AND EQUIPMENT CHECKS TAKE TIME BUT OVERALL PROVIDE A LEVEL OF OPERATIONAL SAFETY FOR BOTH THE FIRE & EMS PERSONNEL AND THE CITIZENS THEY ARE RESPONDING TO SERVE.



ENGINEER TREJO SHOWS US A COMPARTMENT OF TOOLS STORED ON ENGINE 31

EMERGENCY MEDICAL SERVICES

QUALITY ASSURANCE

THIS PAST YEAR OUR DEPARTMENT HAS DEVELOPED AN IMPROVED QUALITY ASSURANCE (QA) PROGRAM. THE QA PROCESS IS A SYSTEMATIC APPROACH TO DETERMINE WHETHER OUR SERVICE DELIVERY MEETS SPECIFIC REQUIREMENTS. OUR GOAL IS TO IMPROVE PATIENT OUTCOMES, INCREASE PATIENT SATISFACTION, AND REDUCE MEDICAL ERRORS. THE EMS QA COMMITTEE INCLUDES CRITICAL CARE PARAMEDICS, PARAMEDICS, OUR MEDICAL CONTROL DOCTOR, AND MEMBERS OF THE FIRE ADMINISTRATION. THE COMMITTEE MEETS EVERY OTHER MONTH TO REVIEW REPORTS WHERE CERTAIN TREATMENTS WERE USED; FOR EXAMPLE, ANY MEDICAL REPORTS WHERE CRITICAL CARE VARIANCES OR CERTAIN AIRWAY OR CARDIAC TREATMENTS ARE USED. THE CREWS CAN ALSO SUBMIT INTERESTING OR DIFFICULT CASES TO THE COMMITTEE FOR REVIEW AND FEEDBACK. FEEDBACK IS BASED ON COMMITTEE DETERMINATIONS THAT IDENTIFY AREAS THAT WENT WELL AND AREAS WHERE IMPROVEMENT MAY BE NEEDED. THE REPORTS ARE REVIEWED WITH THE CREWS INVOLVED AND SHARED WITH THE DEPARTMENT AS A WHOLE. THE TIME AND COMMITMENT INVOLVED FROM QA COMMITTEE MEMBERS IS MUCH APPRECIATED AND HAS ALREADY PROVEN TO BE A GREAT BENEFIT TO OUR CREWS AND THE CITIZENS OF OREM, LINDON AND VINEYARD.

RSI VARIANCE

THIS PAST YEAR, THE CRITICAL CARE PARAMEDIC PROGRAM CONTINUED TO GROW WITH THE ADDITION OF APPROVED ADVANCED CRITICAL CARE PATIENT MANAGEMENT SKILLS. IN 2023, THE CRITICAL CARE PARAMEDIC PROGRAM INCREASED ITS ABILITY TO BETTER MANAGE DIFFICULT AIRWAYS WITH THE APPROVAL OF OUR RAPID SEQUENCE INTUBATION (RSI) VARIANCE. OREM FIRE DEPARTMENT IS THE 3RD DEPARTMENT APPROVED TO PERFORM THIS ADVANCED SKILL IN THE STATE. RSI IS THE PREFERRED METHOD FOR SECURING AND MAINTAINING AN AIRWAY IN A CRITICALLY ILL OR INJURED PATIENT. RSI IS THE PROCESS OF ADMINISTERING ANESTHETIC INDUCTION MEDICATIONS IN CONJUNCTION WITH NEUROMUSCULAR BLOCKING MEDICATIONS THAT PARALYZE THE AIRWAY ALLOWING FOR THE CRITICAL CARE PARAMEDIC TO INSERT AN ENDOTRACHEAL INTUBATION TUBE AND TAKE OVER THE AIRWAY MANAGEMENT OF THE PATIENT. APPROVAL FOR THE RSI VARIANCE BY OUR MEDICAL CONTROL DOCTOR AND THE UTAH STATE BUREAU OF EMS REQUIRED THE DEVELOPMENT OF THE DEPARTMENT'S RAPID SEQUENCE INTUBATION OPERATION PROCEDURAL OUTLINE. THIS OUTLINE DETAILED THE SPECIFIC REQUIREMENTS THAT CRITICAL CARE PARAMEDICS MUST MEET TO BE ABLE TO PERFORM THIS SKILL IN THE FIELD. ONE MAJOR REQUIREMENT IS THAT THE CCP MUST OBTAIN THE FLIGHT PARAMEDIC CERTIFICATION (FP-C) OR CRITICAL CARE TRANSPORT CERTIFICATION (CCP-C). THESE CERTIFICATIONS REQUIRE THE CCP TO TAKE A N ONLINE COURSE AND PASS A NATIONALLY ACCREDITED TEST ADMINISTERED BY THE INTERNATIONAL BOARD OF SPECIALTY CERTIFICATION. ADDITIONALLY, THE CCPS MUST ATTEND A 16-HOUR DIFFICULT AIRWAY TRAINING CLASS. THE CCPS ALSO PARTICIPATE IN OR ROTATIONS IN THE TIMPANOGOS HOSPITAL OPERATING ROOM WHERE THEY PERFORM LIVE INTUBATIONS. THE CCPS ARE ALSO REQUIRED TO PERFORM SEVERAL SIMULATED INTUBATIONS ON A MANNEQUIN OVERSEEN BY OUR EMS COMMITTEE. THE RSI VARIANCE HAS NOW BEEN IMPLEMENTED IN THE FIELD TO IMPROVE PATIENT OUTCOMES. THIS ADDITIONAL RSI SKILL SET WILL GREATLY BENEFIT THE CITIZENS OF OREM, LINDON, AND VINEYARD BY PROVIDING AN ADVANCED ABILITY TO MANAGE CRITICAL PATIENTS AND ULTIMATELY PROVIDE A HIGHER LEVEL OF CARE.

PARAMEDIC SCHOOL

OREM FIRE DEPARTMENT CONTINUES TO SPONSOR AND SUPPORT DEPARTMENT EMPLOYEES WANTING TO INCREASE THEIR EMS KNOWLEDGE AND SKILL LEVEL BY BECOMING PARAMEDICS. OUR DEPARTMENT HAS A PROCESS WHERE INTERESTED EMPLOYEES THAT HAVE MET PREREQUISITES CAN BE SELECTED TO BE SPONSORED BY OUR DEPARTMENT IN PARAMEDIC SCHOOL. AFTER REVIEWING APPLICATIONS, THE OREM FIRE DEPARTMENT WILL SPONSOR STUDENTS THROUGH THEIR SCHOOLING PROCESS. SPONSORED EMPLOYEES TUITION AND FEES ARE COVERED AND EVERY EFFORT IS MADE TO HELP THEM SUCCEED DURING THEIR SCHOOLING. THIS PAST YEAR WE HAVE SPONSORED 3 DEPARTMENT EMPLOYEES. CARSTEN PETERSEN AND CJ WARD HAVE SUCCESSFULLY GRADUATED AND DEEDRA DELFORGE IS CURRENTLY ENROLLED AND WILL BE GRADUATING SPRING OF 2024. WE ALSO HAVE 2 ADDITIONAL EMPLOYEES, ZANE LEWIS AND JAKE WHIPPLE, STARTING THEIR PARAMEDIC SCHOOLING AT UVU IN JANUARY 2024 AND WILL GRADUATE AT THE END OF NEXT YEAR. THESE ADDITIONAL PARAMEDICS GREATLY BENEFIT OUR DEPARTMENT AS THEY PROVIDE A HIGHER LEVEL OF ADVANCED LIFE SUPPORT AND CARE TO THE CITIZENS OF OREM.



APPROVED VARIANCES

- CEFAZOLIN - ANTIBIOTIC FOR OPEN FRACTURES OR GROSSLY CONTAMINATED DEEP TISSUE LACERATIONS OR AVULSIONS
- METOPROLOL - BETA BLOCKER FOR USE IN CERTAIN CARDIAC PATIENTS BASED ON SYMPTOMS.
- 3% SALINE - TREATMENT OF ELEVATED INCREASED INTRACRANIAL PRESSURE (ICP)
- FINGER THORACOSTOMY - CHEST TRAUMA WITH SUSPECTED COMPLICATIONS INVOLVING AIRWAY AND CIRCULATION
- PROPOFOL - SHORT ACTING OR ONGOING PATIENT SEDATION WHEN NEEDED
- MECHANICAL VENTILATOR PROTOCOLS - PROVIDE MECHANICAL VENTILATION TO PATIENTS MEETING CERTAIN CRITERIA
- RSI PROCEDURE - SEDATE AND PARALYZE AIRWAY FOR CRITICALLY ILL PATIENTS REQUIRING ADVANCED AIRWAY MANAGEMENT
- ETOMIDATE - MEDICATION USED IN OUR RSI PROCEDURE
- ROCURONIUM - MEDICATION USED IN OUR RSI PROCEDURE
- SUCCINYLCHOLINE - MEDICATION USED IN OUR RSI PROCEDURE

EMERGENCY MEDICAL SERVICES

PURCHASED PROGRAMS

HANDTEVY UPDATE

THE NEW HANDTEVY ALLOWS US TO CUSTOMIZE OUR PLATFORM AND REFERENCE BOTH OUR UTAH COUNTY OPERATING GUIDELINES AS WELL AS OUR OFD SPECIFIC VARIANCES. ALL THE INFORMATION IS AVAILABLE AT THE FINGERTIPS OF THE EMS PROVIDERS IN REAL TIME AS THEY TREAT THE PATIENT. THEY ARE ABLE TO CONFIRM MEDICATION DOSING AND EQUIPMENT SIZING FOR BOTH PEDIATRIC AND ADULT PATIENTS. ADDITIONALLY, OUR EMS PROVIDERS CAN ENTER THEIR TREATMENTS IN THE APP DURING THE CALL IN REAL TIME REGARDING WHAT MEDICATIONS AND PROCEDURES HAVE BEEN COMPLETED FOR THE PATIENT AND THAT INFORMATION WILL BE UPLOADED TO THE PATIENT CARE REPORT. THIS HELPS WITH THE ACCURACY OF PATIENT CARE DOCUMENTATION AND REDUCES THE TIME THE EMS PROVIDER TAKES TO COMPLETE THE PATIENT CARE REPORT. THIS NEW TOOL CAN BE REFERENCED AT ANY TIME BOTH DURING THE CALL AND IN THE TRAINING SETTING.

LIFENET

ANOTHER PROGRAM THE DEPARTMENT INVESTED IN IS A PROGRAM THAT ALLOWS OUR LIFEPAK 15'S TO UPLOAD THE INFORMATION FROM THE CALL DIRECTLY TO THE IMAGETREND PATIENT CARE REPORTS. THIS INFORMATION INCLUDES ALL VITALS AND EKG'S DONE DURING THE CALL. THIS ALLOWS OUR EMS PROVIDERS TO FOCUS MORE ON THE PATIENT AND LESS ON WRITING DOWN THE VITALS. ADDITIONALLY THIS ENSURES THAT ALL INFORMATION IS DOCUMENTED IN REAL TIME. THE PROGRAM WILL NOTE ANY SIGNIFICANT CHANGES IN VITALS AS WELL AS DOCUMENT VITALS IN PRESET TIME INTERVALS. ALL EKG'S ARE UPLOADED TO REPORT TO SHOW ALL HEART ACTIVITY DURING THE CALL. THIS TOOL ALSO HELPS WITH THE ACCURACY OF PATIENT CARE DOCUMENTATION AND REDUCES THE TIME THE EMS PROVIDER TAKES TO COMPLETE THE PATIENT CARE REPORT.

CODESTAT

THE THIRD PROGRAM PURCHASED BY OUR DEPARTMENT IS CALLED CODESTAT. THIS PROGRAM IS SPECIFICALLY DESIGNED TO HELP OUR EMS PROVIDERS SEE THEIR CPR PERFORMANCE METRICS AFTER A FULL ARREST CALL WHERE CPR WAS PROVIDED. THE INTENT OF THIS PROGRAM IS TO MAKE US BETTER AS EMS PROVIDERS BY ALLOWING OUR EMPLOYEES TO REVIEW CALLS POST INCIDENT OBJECTIVELY THROUGH NUMBERS AND RAW DATA. THIS PROGRAM HIGHLIGHTS AT GLANCE HOW CPR WAS PERFORMED INCLUDING ANY DEFIBRILLATION AND VENTILATION PERFORMED. IT NOTES THE NUMBER OF COMPRESSIONS, ANY BREAKS IN CPR LONGER THAN 10 SECONDS, AND CPR RATE THROUGHOUT THE CALL. THE GOAL WITH THIS PROGRAM IS TO DRIVE BETTER PATIENT CARE AND HIGHLIGHT WHAT WENT WELL AND WHERE ANY IMPROVEMENTS COULD BE MADE. SO MUCH OF PATIENT SURVIVAL IN CARDIAC ARREST DEPENDS ON EFFICACY OF CPR AND THEREFORE WE WANT TO ENSURE WE ARE DOING EVERYTHING POSSIBLE TO ENSURE WE ARE FOLLOWING BEST PRACTICES REGARDING ADVANCE CARDIAC LIFE SUPPORT AND CPR.

CCP SQUAD

THE CRITICAL CARE PARAMEDIC SQUAD WAS CREATED IN 2021 AND CONTINUES TO PROVE A VALUABLE RESOURCE FOR THE DEPARTMENT. THIS RAPID RESPONSE MODEL EXCEEDS ALL GROUND PARAMEDIC OPERATIONS WITH THEIR LEVEL OF EXPERTISE AND EMERGENCY MEDICAL ABILITIES. THEIR HIGHER DEGREE OF SKILL AND KNOWLEDGE OUR CCPS PROVIDE ON CALLS AIDS OUR EMS PERSONNEL IN MENTORSHIP ON CALLS AND IDENTIFYING OPPORTUNITIES FOR ADVANCED PROCEDURES AND CARE.

OUR DEPARTMENT CONSISTS OF FIFTEEN PARAMEDICS WHO HOLD FLIGHT PARAMEDIC CERTIFICATIONS (FP-C). THIS CERTIFICATION PROVIDES A SKILLSET THAT IS NOT TAUGHT WITHIN THE REGULAR PARAMEDIC CURRICULUM AND ENABLES OUR CRITICAL CARE PARAMEDICS TO OFFER AN EXPANDED SCOPE OF SERVICE THROUGH THE STATE OF UTAH, PROVIDING PROCEDURES AND MEDICATIONS THAT ARE ONLY OFFERED BY THREE OTHER DEPARTMENTS IN THE STATE. THIS HAS ENABLED OUR DEPARTMENT TO OFFER SERVICES MATCHING A LEVEL OF CARE THAT HAS HISTORICALLY BEEN ESTABLISHED FOR FLIGHT PARAMEDIC SERVICES, I.E. LIFEFLIGHT, AIRLIFE, AND AIRMED. THERE ARE CURRENTLY NINE PROMOTED POSITIONS (THREE ON EACH PLATOON) THAT FULFILL THIS ROLE.



ABOVE: THIS RQI TRAINING SYSTEM PROVIDES CREWS THE ABILITY TO STAY UPDATED ON THEIR BLS, ALS, AND PALS CERTIFICATION THEN DIRECTLY UPLOAD TRAINING TO A REPORTING SYSTEM THAT STORES EMPLOYEE TRAINING RECORDS.



ABOVE: CCP GREG HICKEN AND CCP JUSTACE WOODWARD PREPARE FOR A BUSY DAY OF CALLS.

FIRE OPERATIONS

DEPARTMENT TRAINING

DAILY TRAINING IS IMPERATIVE FOR MAINTAINING THE KNOWLEDGE AND SKILLS REQUIRED FOR INDIVIDUALS TO PERFORM THE JOB OF A FIREFIGHTER. OREM FIRE DEPARTMENT SUBJECT MATTER EXPERTS CREATED OPERATIONS MANUALS THAT ARE HELD AT THE FOREFRONT OF DEPARTMENT TRAINING EFFORTS. THESE MANUALS HAVE AIDED IN THE PROGRESSION AND ADVANCEMENT OF OUR EMPLOYEES. NOT ONLY DO THESE MANUALS ADHERE TO THE LOCAL STANDARDS, BUT ALSO PUSH THE ENVELOPE TO MAINTAIN NATIONAL STANDARDS OF FIREFIGHTING AND LIFE RESCUE. OREM FIRE DEPARTMENT CONTINUES TO IMPLEMENT AND ADHERE TO OPERATIONAL STANDARDS BEYOND OTHER DEPARTMENTS IN THE STATE.

TWO HOURS OF TRAINING IS SCHEDULED FOR EACH CREW ON EVERY ROTATION. THE CREW IS TAKEN OUT OF SERVICE TO ENSURE TRAINING CAN BE HELD WITHOUT INTERRUPTION. THIS ENSURES EACH CAPTAIN HAS AN OPPORTUNITY TO PLAN AND DELIVER TRAINING DESIGNED FOR THE NEEDS OF THE CREW.

THE PHOTOS BELOW SHOWCASE ONE OF THE RARE OPPORTUNITIES THE FIRE DEPARTMENT GETS ON OCCASION TO UTILIZE A HOME SCHEDULED FOR DEMOLITION FOR FIRE TRAINING PURPOSES. THE CREWS WILL CONDUCT MULTI-COMPANY TRAINING TO SIMULATE A FIRE INCIDENT WHERE CREWS WORK TOGETHER ON THE SAME CALL. THESE TRAININGS ARE A VALUABLE OPPORTUNITY TO STRENGTHEN COMMUNICATION, ENHANCE EFFECTIVE OPERATIONS INCLUDING INCIDENT COMMAND.



PROFESSIONAL DEVELOPMENT

OREM FIRE DEPARTMENT STRIVES TO KEEP UP AT THE FOREFRONT OF NATIONAL OPERATIONAL STANDARDS. FOR THIS REASON, AND WITH SUPPORT FROM CITY AND DEPARTMENT ADMINISTRATION, OUR AGENCY HAS SENT OVER 35 INDIVIDUALS TO TRAININGS OFFERED BY VARIOUS LOCAL AND NATIONAL AGENCIES, INCLUDING FIRE NUGGETS, BROTHERS IN BATTLE, WEST COAST OFFENSE, SEARCH CULTURE, NATIONAL FIRE ACADEMY, AND GEORGIA SMOKE DIVERS. THESE PRESTIGIOUS TRAINING OPPORTUNITIES HAVE PROVIDED THE OPPORTUNITY FOR OUR EMPLOYEES TO EXCEL IN THEIR KNOWLEDGE, SKILLS, AND ABILITY OF THIS PROFESSION. TRAININGS WERE ATTENDED IN UTAH, ARIZONA, GEORGIA, COLORADO, WASHINGTON STATE, AND MARYLAND. THE CITY OF OREM SPENT JUST OVER \$23,000 IN SUPPORT OF THESE OPPORTUNITIES. ULTIMATELY, THIS INVESTMENT CONTINUES TO PROPEL OUR AGENCY TOWARD THE SIGNIFICANT PROGRESSION OF DEPARTMENT FIRE OPERATIONS. IN 2023, 92% OF THE REQUESTS FOR EXTRACURRICULAR TRAINING WERE APPROVED, AND OUR OVERALL PROGRESS IN OPERATIONS IS MANIFEST TO THE CITIZENS BECAUSE OF OUR DESIRE AND DEDICATION TO BE THE BEST.

INTER-AGENCY TRAINING



AGENCIES WITHIN UTAH COUNTY WILL OFTEN COMBINE STAFFING AND RESOURCES TO OFFER INTER-AGENCY TRAINING OPPORTUNITIES. OREM FIRE DEPARTMENT TOOK PART IN A SWIFT WATER RESCUE TRAINING OFFERED BY LEHI FIRE DEPARTMENT LAST SPRING. THIS TRAINING WAS HELD IN ANTICIPATION OF THE POTENTIAL FOR SWIFT WATER RESCUE CALLS. UTAH EXPERIENCED A RECORD SNOWPACK IN THE WINTER OF 2022-2023, AS A RESULT, THERE WAS A RAPID AND HIGH RUNOFF IN RIVERS AND STREAMS. THIS TYPE OF SPECIALIZED TRAINING PROVIDES OUR FIRST RESPONDERS WITH THE SKILLS, KNOWLEDGE, AND EXPERIENCE NEEDED TO OPERATE A RESCUE EFFORT IN THESE UNIQUE CONDITIONS.



TOP L&R: HIGH ANGLE ROPE RESCUE TRAINING IS PERFORMED AT THE TOP OF A BUILDING.



RIGHT: VEHICLE EXTRICATION TRAINING

DEPARTMENT NEW HIRE CAMP

CAREER FIRE AGENCIES WILL OFTEN RUN THEIR NEW HIRES THROUGH A DEPARTMENT CAMP POST-HIRE, EVEN IF THE EMPLOYEE HAS BEEN THROUGH FIRE TRAINING AND OBTAINED FIRE CERTIFICATIONS. THIS TRAINING IS INTENDED TO BRING EACH EMPLOYEE TO A KNOWLEDGE AND SKILL LEVEL THAT MEETS THE OPERATIONAL STANDARDS OF THE DEPARTMENT. THIS YEAR, OREM FIRE DEPARTMENT HELD A FOUR WEEK LONG, YET INTENSIVE TRAINING CAMP FOR 13 PERSONNEL. THE MAIN FOCUS FOR THIS CAMP IS BASED ON THE DEPARTMENT'S FOUR FIREGROUND OPERATION PRIORITIES:

- FORCIBLE ENTRY (ENGINE AND TRUCK OPS)
- FIRE ATTACK (ENGINE OPS)
- VENTILATION (TRUCK OPS)
- SEARCH (TRUCK OPS).

THESE CAMP MEMBERS WERE CHALLENGED BEYOND THEIR NORMAL DAY TO DAY TRAINING, AND EACH OF THEM SHOWED AN ABILITY TO PERFORM AT A HIGHER STANDARD AND HAVE DISPLAYED A NOTED IMPROVEMENT IN THEIR KNOWLEDGE OF AND OPERATIONAL ABILITIES FOR FIREFIGHTING SINCE ATTENDING CAMP. THANKS TO THE CAMP CADRE FOR THE TIME AND DEDICATION TO SUPPORTING 2023 CAMP:

LEAD CADRE: SETH SWENSON, CAMERON MONAHAN, BRYANT BOEHNER, JOSH LEE, MIKE HICKMAN

SUPPORT CADRE: BLAKE JOLLEY, JAYME RIGLER, ETHAN STARR, JARED ROSQUIST, CLAYTON CULHANE, CJ WARD, TRAVIS SMITH, CHASE TANDY, GREG CHICKEN, JARED HAAS, JESSE STEINER.

SEARCH



TOP LEFT: A TRAINING PROP USED TO SIMULATE A STRUCTURE FIRE AND PRODUCE LIMITED VISIBILITY CONDITIONS DUE TO SMOKE
 TOP RIGHT: THERMAL IMAGING CAMERAS USED TO LOCATE POSSIBLE VICTIMS.

VENTILATION



ABOVE: FIREFIGHTERS PRACTICE ROOF VENTILATION USING STRUCTURES BUILT TO SIMULATE A ROOF STRUCTURE

FORCIBLE ENTRY



FIRE ATTACK



TRAINING & CERTIFICATION

OVER TIME, FIREFIGHTING HAS EVOLVED INTO A FIELD OF WORK THAT HAS BECOME MUCH MORE TECHNICAL IN NATURE. THE PROGRESSION OF SCIENCE HAS PERPETUATED THE KNOWLEDGE OF HOW TO FIGHT FIRE WITH ADVANCED TECHNOLOGIES, SUCH AS THE STUDY OF FIRE BEHAVIOR. OBTAINING CONTINUOUS TRAINING WILL REDUCE THE INHERENT RISKS A FIREFIGHTER FACES IN THIS LINE OF WORK. SINCE OREM FIRE DEPARTMENT OFFERS BOTH FIRE AND MEDICAL RESPONSE, OUR EMPLOYEES HAVE OBTAINED DOZENS OF CERTIFICATIONS THAT HAVE REQUIRE HOURS OF CLASSROOM INSTRUCTION AND HANDS ON TRAINING.



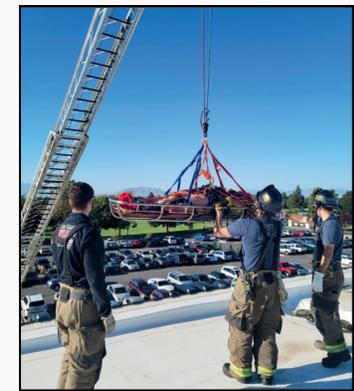
ABOVE: CREWS OPERATING THE SCENE OF A FIRE AT US BANK



OREM FIRE INVESTIGATORS CONDUCT AN INVESTIGATION AT THE SCENE OF A HOUSE FIRE IN NORTH OREM, DECEMBER 2023: PHOTO COURTESY OF BRAD SIMMONS



ABOVE: PERSONNEL EXTRACTING VICTIMS OF ENTRAPMENT AFTER A MOTOR VEHICLE COLLISION



HIGH ANGLE ROPE RESCUE TRAINING



EXTRICATION TRAINING

THE ADVANCED TRAINING AND CERTIFICATIONS HELD BY MEMBERS OF THE DEPARTMENT INCLUDE BUT ARE NOT LIMITED TO THE FOLLOWING SPECIALTIES:

- HAZ-MATERIALS TECHNICIAN
- FIRE INSTRUCTOR
- FIRE INVESTIGATOR
- FIRE INSPECTOR
- FIRE OFFICER
- ADO - PUMPER
- ADO - AERIAL
- WILDLAND FIREFIGHTER
- TILLER OPERATOR DRIVER
- TRENCH RESCUE
- HIGH ANGLE ROPE RESCUE
- SWIFT WATER RESCUE
- SURFACE WATER RESCUE
- CONFINED SPACE RESCUE
- EMT ADVANCED
- PARAMEDIC
- CRITICAL CARE PARAMEDIC
- FLIGHT PARAMEDIC



PERSONNEL OPERATING TILLER 33 AT THE SCENE OF AN INCIDENT

IN ORDER FOR FIREFIGHTERS TO MAINTAIN THEIR LEVELS OF CERTIFICATION, INDIVIDUALS MUST COMPLETE 36 HOURS OF ANNUAL TRAINING. THE OREM FIRE DEPARTMENT TRAINING STANDARDS EXCEED THIS REQUIREMENT TO ENSURE THAT EMPLOYEES ARE PERFORMING THEIR DUTIES AT AN OPTIMUM LEVEL OF KNOWLEDGE AND SKILL.

PHYSICAL FITNESS

PHYSICAL TRAINING

THE PROFESSION OF FIREFIGHTING IS PHYSICALLY DEMANDING AND REQUIRES INDIVIDUAL STRENGTH, AGILITY, AND ENDURANCE. PHYSICAL FITNESS IS IMPERATIVE FOR FIREFIGHTERS TO PERFORM AT THE OPTIMAL LEVEL, REDUCES THE RISK OF INJURY, AND PROVIDES AN OUTLET FOR THE MENTAL STRESS OF THE JOB.

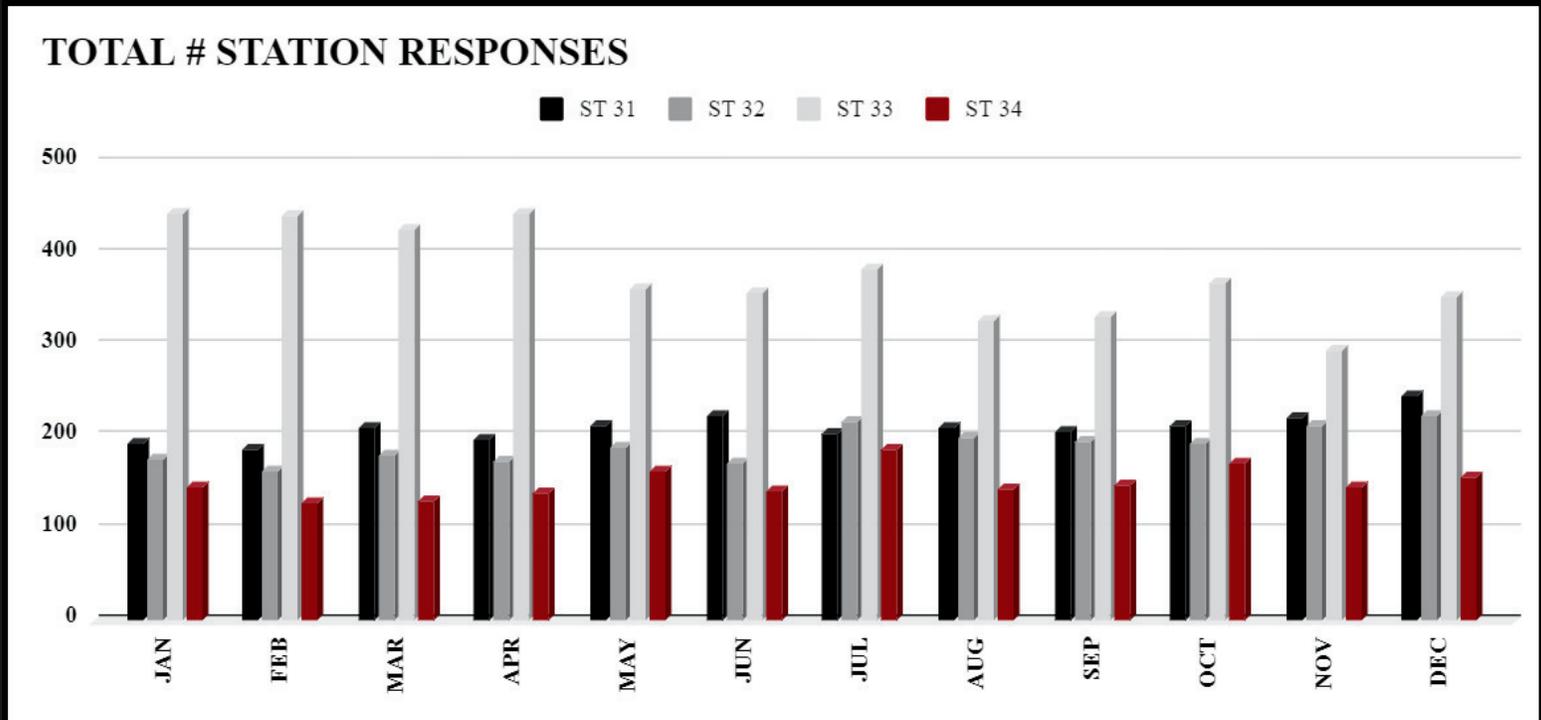
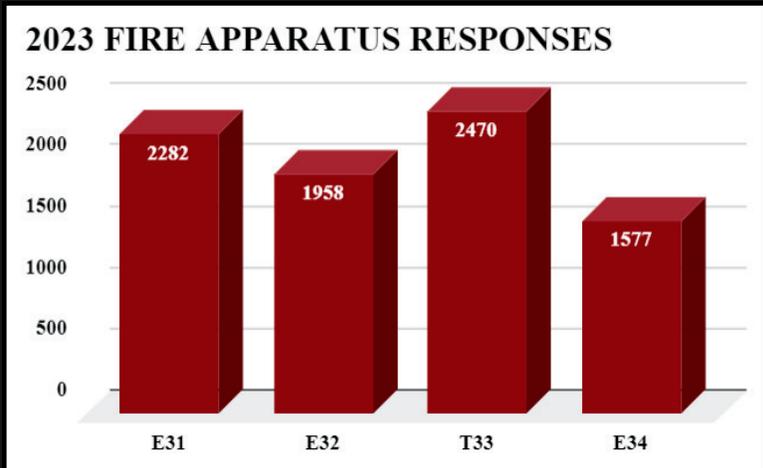
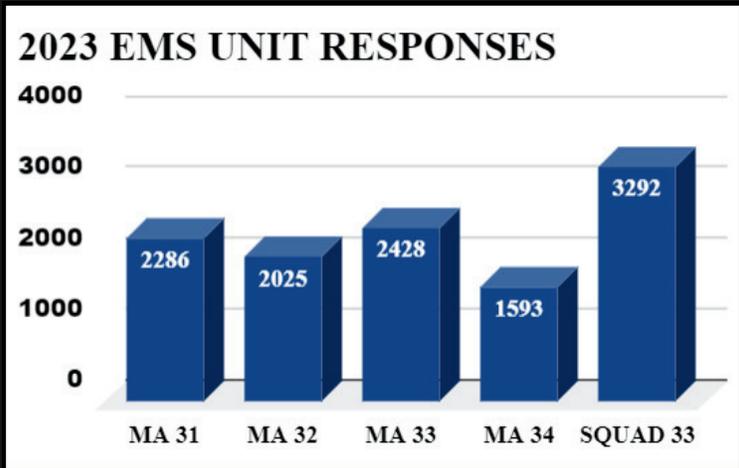
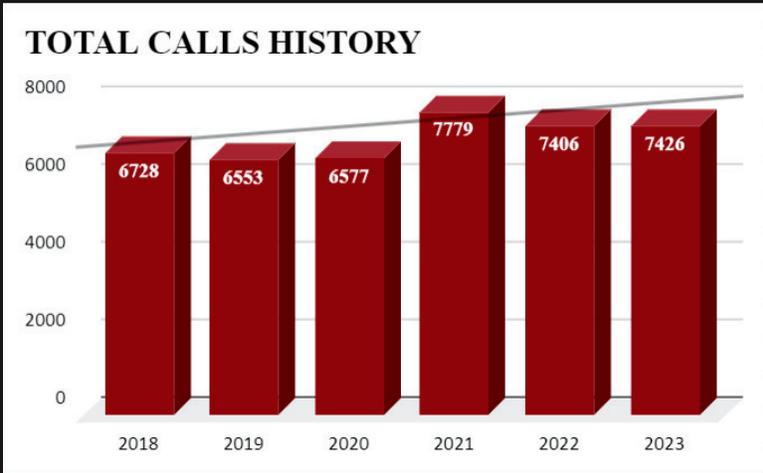
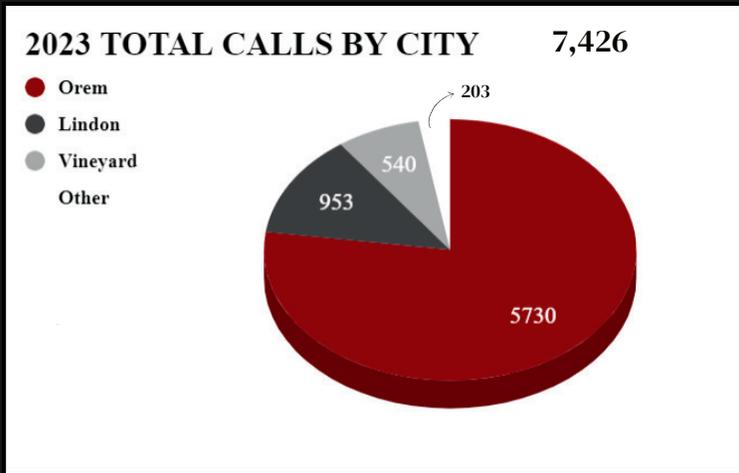
TO ACHIEVE THIS LEVEL OF FITNESS, DAILY TRAINING IS STRONGLY ENCOURAGED. ON DUTY CREWS ARE PROVIDED TIME EACH DAY ON SHIFT FOR CARDIO AND STRENGTH TRAINING. OREM RESIDENTS MAY OFTEN SEE CREWS TRAINING DURING THE EARLY MORNINGS AT THE OREM FAMILY FITNESS CENTER.

ANNUAL TESTING

EACH YEAR, OREM FIRE DEPARTMENT CONDUCTS A C-PAT STYLE PHYSICAL FITNESS TESTING THAT INCLUDES SEVERAL UNIQUE PHYSICAL TESTING COMPONENTS THAT SIMULATE THE FUNCTIONS OF THE JOB. THIS TESTING INCLUDES A LADDER CLIMB, HOSE DRAG, EQUIPMENT CARRY, LADDER RAISE AND EXTENSION, A WEIGHTED DUMMY DRAG, FORCIBLE ENTRY, AND CEILING BREACH AND PULL. THIS ANNUAL TESTING ASSURES EACH EMPLOYEE IS MAINTAINING A LEVEL OF FITNESS TO BE SUCCESSFUL THROUGHOUT THE DURATION OF THEIR CAREER.

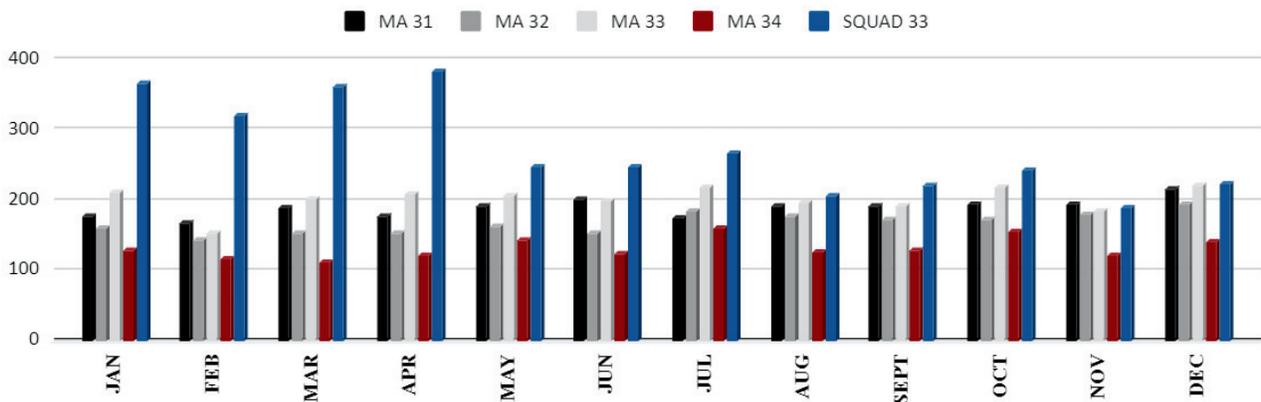


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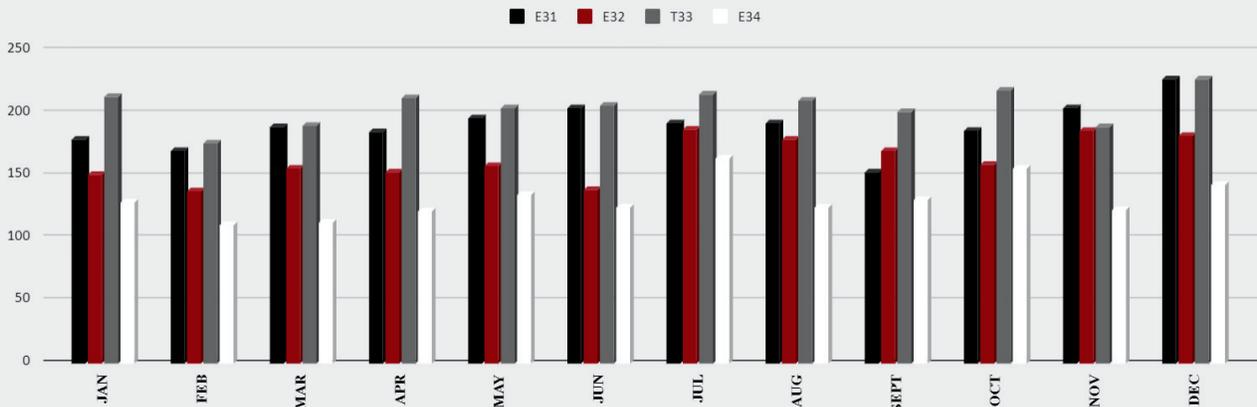


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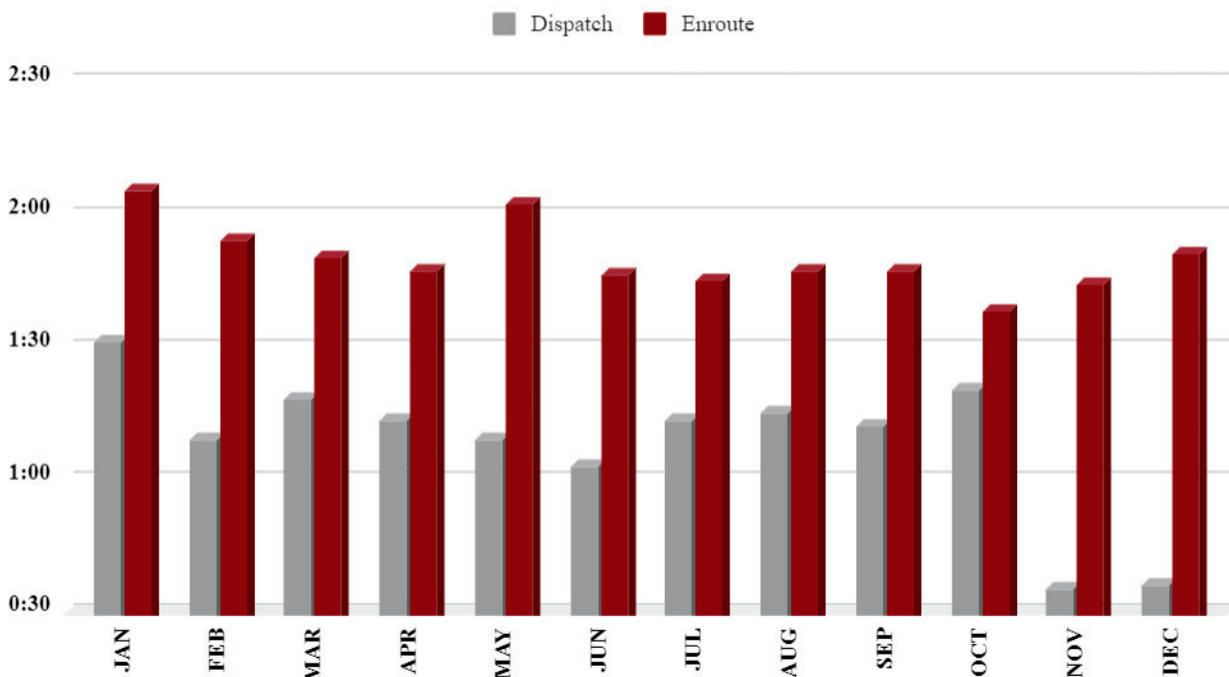
EMS RESPONSES BY UNIT - MONTHLY



FIRE RESPONSES BY UNIT - MONTHLY



DEPARTMENT AVERAGE TIME DISPATCHED & ENROUTE



FIRE PREVENTION

FIRE PREVENTION BUREAU

OREM FIRE DEPARTMENT REAFFIRMED THE COMMITMENT TO FIRE PREVENTION OVER THE PAST YEAR BY RESTRUCTURING THE BUREAU. THE POSITIONS OF DIVISION CHIEF OVER FIRE PREVENTION AND DEPUTY FIRE MARSHALL WERE DEVELOPED TO HELP IMPROVE AND LEAD OUR FIRE PREVENTION BUREAU. SEVERAL DEPARTMENT MEMBERS OBTAINED CERTIFICATIONS AS FIRE INSPECTORS AND FIRE INVESTIGATORS OVER THIS PAST YEAR TO HELP GROW THE KNOWLEDGE AND CAPABILITIES OF THE DEPARTMENT. AN ANNUAL INSPECTION PROCESS WAS INITIATED WITHIN THE THREE CITIES WE SERVE TO HELP IMPROVE THE SAFETY OF THE BUSINESSES WITHIN OUR CITIES. IN 2023, OVER 2,500 INSPECTIONS WERE COMPLETED BY OUR FIRE INSPECTORS AND THE FIRE CREWS. THESE INSPECTIONS INCLUDED ANNUALS, PERMITS, AND NEW BUSINESSES.

COMMUNITY EDUCATION

THE FOLLOWING NEW PROGRAMS HAVE BEEN DEVELOPED WITHIN FIRE PREVENTION TO BROADEN OUR REACH INTO THE COMMUNITY:

THE YOUTH FIRESETTING PROGRAM IS INTENDED TO PROVIDE FIRE SAFETY EDUCATION TO TROUBLED YOUTH WHO HAVE BEHAVIORAL TENDENCIES TOWARD FIRE SETTING. THIS PROGRAM WILL ALSO INCLUDE INFORMATION FOR INTERVENTION WHEN NECESSARY.

THE SECOND PROGRAM, CALLED YOUTH FIRE SMART AIMS TO EQUIP STUDENTS WITH ESSENTIAL KNOWLEDGE AND SKILLS THAT COULD POTENTIALLY SAVE LIVES IN THE EVENT OF A FIRE EMERGENCY. THE PROGRAM CURRICULUM HAS BEEN THOUGHTFULLY DESIGNED TO ENGAGE AND EDUCATE STUDENTS FROM VARIOUS GRADE LEVELS, INCLUDING INTERACTIVE DISCUSSIONS, HANDS-ON ACTIVITIES, AND DEMONSTRATIONS. TOPICS COVERED WILL INCLUDE:

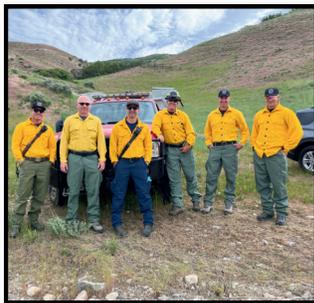
- "STOP, DROP, AND ROLL" TECHNIQUE
- STAYING LOW IN SMOKE
- UNDERSTANDING THE IMPORTANCE OF SMOKE ALARMS AND ESCAPE PLANS
- ROLE OF FIREFIGHTERS AND EMERGENCY PROCEDURES
- INTERACTIVE ACTIVITIES TO REINFORCE FIRE SAFETY PRACTICES

FIRE EXTINGUISHER TRAINING

OUR FIRE PREVENTION DIVISION ALSO RECOGNIZES THE NEED TO BRING FIRE PREVENTION EDUCATION TO THE BUSINESSES OF OREM, LINDON, AND VINEYARD. OBTAINING FIRE EXTINGUISHER TRAINING FOR EMPLOYEES IS MORE THAN SIMPLY FULFILLING OSHA MANDATES — IT CAN HELP SAVE LIVES AND MINIMIZE PROPERTY DAMAGE IN THE EVENT OF A WORKPLACE FIRE. IT CAN MAKE ALL THE DIFFERENCE BETWEEN A MINOR INCONVENIENCE AND AN ABSOLUTE DISASTER. THAT IS WHY OUR FIRE PREVENTION DIVISION WILL ALSO BE OFFERING THIS TRAINING TO THE BUSINESSES OF OREM, LINDON, AND VINEYARD IN 2024.

FIRE MITIGATION

OUR FIRE PREVENTION BUREAU WORKED ON SEVERAL RISK MITIGATION PROJECTS THROUGHOUT THE COMMUNITIES OF OREM, LINDON, AND VINEYARD IN 2023. CLEARING OVERGROWTH AND REDUCING GROUND DEBRIS ON OUR COMMUNITY LAKESHORES AND RAW LAND AREAS REDUCES THE RISK OF URBAN-INTERFACE FIRE. CHECK OUT THE PHOTOS BELOW TO SEE OREM FIRE DEPARTMENT'S HARD WORK & EFFORT TO KEEP OUR COMMUNITIES SAFE.



WILDLAND



THE WILDLAND TEAM CONSISTS OF 11 SPECIALLY TRAINED FIREFIGHTERS IN BOTH INCIDENT MANAGEMENT AND WILDFIRE RESPONSES. THESE MEMBERS DEPLOY NATIONALLY TO ASSIST STATES, AGENCIES, AND/OR COMMUNITIES WHEN THEIR RESOURCES HAVE BEEN EXHAUSTED. THESE FIREFIGHTERS HAVE BATTLED FIRES FROM ALASKA TO ARIZONA. THESE DEPLOYMENTS PROVIDE UNIQUE EXPERIENCES THAT THESE MEMBERS THEN BRING BACK TO FURTHER DEVELOP OUR DEPARTMENT'S FIREFIGHTING CAPABILITIES. THIS PROGRAM IS SELF FUNDED AND HAS BROUGHT OVER HALF OF A MILLION DOLLARS BACK INTO OUR COMMUNITIES IN THE FORM OF PAY FOR THE FIREFIGHTERS AND REVENUE TO HELP FUND FUTURE WILDLAND FIREFIGHTING EQUIPMENT.

DEPLOYMENTS

REDDING CALIFORNIA

ON AUGUST 16, 2023 BLAKE JOLLEY, ANDREW BUTLER AND MCKENNON JARVIS WERE DEPLOYED TO NORTHERN CALIFORNIA AND REPORTED TO THE SHASTA-TRINITY NATIONAL FOREST SERVICE STATION IN HAYFORK. THEY WERE ASSIGNED ALONGSIDE THE LOCAL FOREST SERVICE AND CONTRACT ENGINES TO COVER THE AREA FOR INITIAL ATTACK OPERATIONS. THERE WERE SEVERAL SMALL FIRES IN THE AREA WHERE THEY ASSISTED IN SUPPRESSION AND INITIAL ATTACK FOR ABOUT FOUR DAYS. THEY ALSO PROVIDED MEDICAL RESOURCES FOR LOCAL UNITS IN SEVERAL LARGER COMPLEX FIRES WITHIN THE AREA.

DURING THE SAME DEPLOYMENT, THE CREW WAS SENT TO THE PILOT FIRE WHERE THEY SPENT THE REMAINDER OF THEIR DEPLOYMENT AS LINE MEDICS AND WORKING SUPPRESSION. THIS CREW EXPERIENCED NEW SITUATIONS AND PARTICIPATED IN VARYING ASSIGNMENTS WHICH EXPANDED THEIR EXPERIENCE AND KNOWLEDGE OF WILDLAND FIREFIGHTING.

ELY NEVADA

MIKE HICKMAN, AUSTIN MCBRIDE, AND BRYANT BOEHNER WERE DEPLOYED ON JULY 31 TO SERVE AS A PREPOSITIONED RESOURCE DUE TO EXTREME FIRE WEATHER CONDITIONS MOVING INTO THE AREA WITH LIMITED LOCAL RESOURCES. THEY WERE ASSIGNED TO GIVE SMOKE REPORTS FOR A MASSIVE AREA OF BLM JURISDICTION UNTIL AUGUST 3. DURING THAT TIME, THE CREW ASSISTED A FEW NEW SEASONAL WILDLAND FIREFIGHTERS ON SOME BASIC OPERATIONS.

FAIRBANKS ALASKA

THE SAME CREW FROM THE ELY DEPLOYMENT WAS CALLED TO FAIRBANKS ALASKA TO SERVE AS LINE MEDICS. UNDER THE DIRECTION OF CAPTAIN DAN FATHER, PROVO FIRE DEPARTMENT. EACH MEMBER OF THIS CREW WAS ASSIGNED TO DIFFERENT DIVISIONS OF THE COMPLEX FIRE. BOEHNER AND HICKMAN RETURNED TO ICP EACH NIGHT, AND MCBRIDE WAS ASSIGNED TO A SPIKE CAMP AND SPENT THE DURATION OF THE INCIDENT REMOTELY. MCBRIDE WAS PRIMARILY ATTACHED TO A HOTSHOT CREW AND HAD SOME GREAT PRIMITIVE EXPERIENCES. BOEHNER AND HICKMAN SPENT SOME TIME ON THE DOZER LINE AS MEDICAL FOR A LARGE HEAVY EQUIPMENT OPERATION, AND AS A MEDIC ON BOAT ASSIGNED TO RECON WITH SOME MAPPING AND LOGISTICS CREWS.

THE CREW SPENT 14 DAYS ON ASSIGNMENT IN ALASKA.



EMERGENCY MANAGEMENT

THE CITY OF OREM EMERGENCY MANAGER, HEATH STEVENSON WAS MADE PART OF THE OREM FIRE DEPARTMENT A FEW YEARS AGO AS PART OF A STRATEGIC PLAN FOR FIRE AND EMERGENCY MANAGEMENT SECTIONS TO COORDINATE EMERGENCY EFFORTS. IN ADDITION TO THE FIRE CHIEF, HEATH WORKS ALSO CLOSELY WITH OUR CITY ADMINISTRATION AND RISK MANAGER TO PLAN AND COORDINATE THE CITY'S RESPONSE EFFORTS IN THE EVENT OF A DISASTER. HEATH IS CURRENTLY IN THE PROCESS OF BECOMING A CERTIFIED FIREFIGHTER.



COMMUNITY PREPAREDNESS EFFORTS

IN 2023 HEATH ROLLED OUT SEVERAL MAJOR ACCOMPLISHMENTS, INCLUDING THE COMPREHENSIVE EMERGENCY MANAGEMENT PLAN (CEMP) UPDATED TO INCLUDE THE NEW MAYOR AND CITY MANAGER. THE CEMP IS A USEFUL TOOL FOR CITY EMPLOYEES TO UTILIZE IN TRAINING, IN THE EVENT OF A DISASTER, AND ALSO FULFILLS GRANT REQUIREMENTS.

HEATH WAS ALSO INVOLVED WITH SEVERAL SUCCESSFUL NEIGHBORHOOD PREPAREDNESS COURSE OFFERINGS THROUGH THE CITY OF OREM. COURSES COVERED EMERGENCY PREPAREDNESS, WINTER WEATHER, AND FAMILY AND CITY COMMUNICATIONS. THESE COURSES WERE WELL ATTENDED BY RESIDENTS, EMPLOYEES, AND CITY COUNCIL MEMBERS.

FOUR HAM RADIO COURSES WERE OFFERED THROUGHOUT THE YEAR, PROVIDING RESIDENTS THE TRAINING NEEDED TO CERTIFY AS A HAM RADIO OPERATOR AND HELP FACILITATE OUR CITY DRILL AND COMMUNICATION EFFORTS DURING ANY EMERGENCY RESPONSE SCENARIO.

EMERGENCY PREPAREDNESS DRILLS

OUR CITY EMERGENCY MANAGER PARTICIPATED IN A 3 DAY EXERCISE HOSTED BY UTAH COUNTY IN AUGUST - THE DRILL, CALLED "OPERATION FAR FROM HOME 2.0" WAS HELD UP SPANISH FORK CANYON WITH PARTICIPATING AGENCIES INCLUDING UTAH COUNTY EMERGENCY MANAGEMENT, PROVO EMERGENCY MANAGEMENT, UTAH COUNTY SEARCH AND RESCUE, AND THE UTAH COUNTY HEALTH DEPARTMENT. THIS LARGE-SCALE COORDINATED EFFORT PROVIDED A NETWORKING AND TRAINING OPPORTUNITY FOR EACH OF THESE NEIGHBORING AGENCIES TO WORK TOGETHER IN THE EVENT THEY ARE CALLED UPON TO PROVIDE MUTUAL AID.

THE SECOND EXERCISE HELD IN SEPTEMBER WAS THE OREM CITY DRILL WHICH INCLUDED 45,000 PARTICIPANTS. THE CITY WAS DIVIDED INTO 22 AREAS AND EACH AREA ACCOUNTED FOR RESIDENTS WITHIN THEIR AREA THROUGH A SERIES OF EMERGENCY COMMUNICATIONS. THIS DRILL PROVIDED THE CITY STAFF AND RESIDENTS INCREASED SITUATIONAL AWARENESS AND PROVIDED COMMUNICATION FOR PUBLIC SAFETY PERSONNEL. THANKS TO THE MANY PARTICIPANTS, THIS DRILL WAS A GREAT SUCCESS.



PEER SUPPORT & EAP

PEER SUPPORT & CANINE PROGRAM

THE RIGORS AND DEMANDS OF A PUBLIC SERVANT CAN OFTEN CAUSE EMOTIONAL STRESS WHICH OFTEN TAKES A PHYSICAL AND MENTAL TOLL THAT GOES UNSPOKEN. THESE MEN AND WOMEN ARE SERVING AND STRIVING TO PROVIDE THEIR BEST FOR PEOPLE WHO ARE EXPERIENCING LIFE AT ITS' WORST. CAPTAIN TREVOR MCGINTY SPEARHEADED AND CURRENTLY LEADS A PEER SUPPORT TEAM MADE UP OF 11 OREM FIRE DEPARTMENT EMPLOYEES, ABOUT 3-4 PER PLATOON. THESE MEN AND WOMEN HAVE BEEN TRAINED NOT ONLY TO RECOGNIZE THE SIGNS OF TRAUMA AND STRESS IN THEIR COWORKERS, BUT HOW TO OFFER SUPPORT IF NEEDED. IN 2021, CAPTAIN MCGINTY INTRODUCED THE FIRST DEPARTMENT PEER SUPPORT CANINE, ROCKY. SINCE THEN, THERE HAVE BEEN TWO ADDITIONS: DUKE, HANDLED BY CCP MIKE HICKMAN, AND TORCH (IN TRAINING) HANDLED BY FF/A-EMT MATT KAUER. THESE DOGS GO THROUGH A YEAR LONG FACILITY SERVICE ANIMAL TRAINING IN ANXIETY/PSYCHIATRIC INDICATOR RECOGNITION AND OBEDIENCE TO CERTAIN COMMANDS ARE TAUGHT. FOR EXAMPLE, THE COMMAND "VISIT" WILL SIGNAL THE CANINE TO WALK UP TO AN INDIVIDUAL TO RECEIVE A FRIENDLY PET, CANINES HAVE TO PASS A SERIES OF THREE TEST MODULES TO BECOME CERTIFIED. AT TIMES THE CANINES HAVE BEEN UTILIZED TO AID BOTH PERSONNEL AND VICTIMS OF TRAUMATIC INCIDENTS.



ROCKY WITH HANDLER CAPTAIN MCGINTY



TORCH WITH HANDLER FF/A-EMT KAUER



STEPSTONE CONNECT

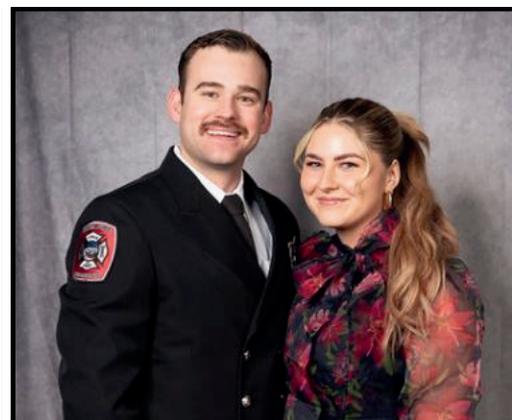
IN THE PAST DECADE, IT HAS BECOME MORE EVIDENT TO MENTAL HEALTH PROFESSIONALS JUST HOW CRITICAL IT IS FOR MEN AND WOMEN IN THE FIRE SERVICE TO RECEIVE MENTAL HEALTH SUPPORT. THE STATE OF UTAH LEGISLATURE RECENTLY ALLOCATED FUNDING TO AGENCIES WITHIN THE STATE FOR THIS PURPOSE. THROUGH THE EFFORTS OF THE OREM CITY MANAGEMENT, POLICE CHIEF JOSH ADAMS, AND THE FIRE CHIEF MARC SANDERSON, OREM POLICE AND FIRE EMPLOYEES NOW HAVE ACCESS TO STEPSTONE CONNECT, AN EAP (EMPLOYEE ASSISTANCE PROVIDER) THAT SPECIALIZES IN COUNSELING FOR MEMBERS OF PUBLIC SAFETY SECTORS. STEPSTONE CONNECT, LLC IS STAFFED WITH CERTIFIED PROFESSIONALS WHO HAVE A BACKGROUND IN MILITARY, POLICE, AND FIRE SERVICES, GIVING THEM AN INCREASED ABILITY TO UNDERSTAND AND MEET THE SPECIFIC NEEDS OF OUR EMPLOYEES WHO HAVE EXPERIENCED TRAUMA AND THE VARIOUS CHALLENGES WITHIN THIS LINE OF WORK.

SPOUSES OF THE FIRE SERVICE

BEING A FIREFIGHTER IS A DEMANDING SERVICE THAT TAKES A TOLL ON ITS PROFESSIONALS. UNFORTUNATELY, THE STRESSES AND BURDENS OF THE SERVICE DON'T END WITH THE FIREFIGHTER, BUT IMPACT SPOUSES AND FAMILY MEMBERS AS WELL. BEING IN A RELATIONSHIP WITH A FIREFIGHTER CAN BE CHALLENGING ON THE RELATIONSHIP, OR IT CAN BE INCREDIBLY REWARDING AND FULFILLING. UTAH OFFERS A SPOUSE SUPPORT CLASS WHERE SPOUSES CAN LEARN ABOUT:

- THE UNIQUE STRESSES OF A FIREFIGHTER RELATIONSHIP
- IDENTIFYING COMMON BEHAVIORS OF A FIRE SERVICE MEMBER
- IDENTIFYING BEHAVIORS THAT ARE CAUSE FOR ALARM
- STRATEGIES TO MAKE THE RELATIONSHIP SUCCESSFUL
- HOW TO SUPPORT A FIREFIGHTER IN THEIR CAREER.

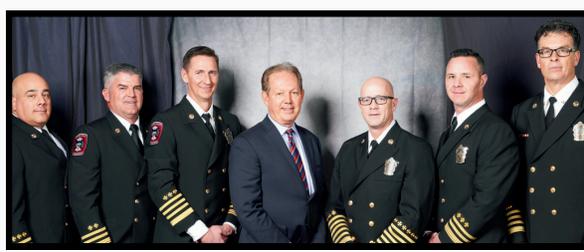
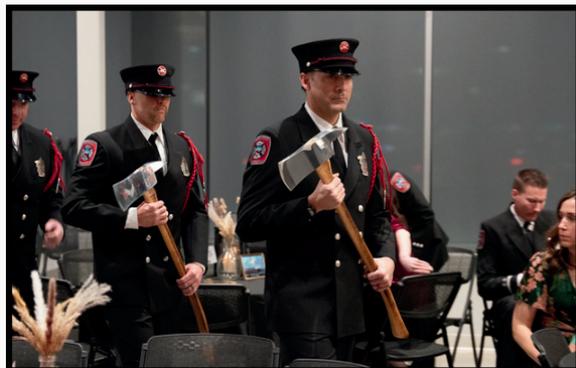
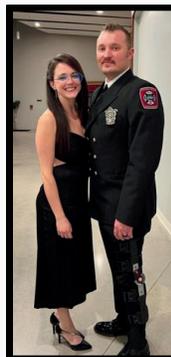
ALL RELATIONSHIPS REQUIRE WORK, AND FIREFIGHTER RELATIONSHIPS REQUIRE A UNIQUE UNDERSTANDING OF EACH OTHER TO BE SUCCESSFUL. THESE CLASSES ARE AVAILABLE THROUGH THE UTAH FIRE & RESCUE ACADEMY, AND ARE OFTEN AVAILABLE IN CONJUNCTION WITH WINTER FIRE SCHOOL HELD EACH JANUARY.



DEPARTMENT EVENTS



2022 DEPARTMENT AWARD BANQUET



INTERNATIONAL FIREFIGHTER DAY



SUMMER EMPLOYEE PARTY



ENGINE 31 PUSH IN CEREMONY



LIGHTS ON! OREM

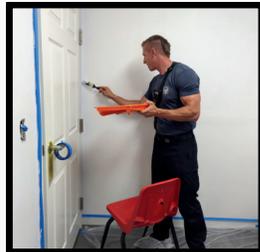


DEPARTMENT EVENTS

FIRE SAFETY NIGHT



UNITED WAY - DAY OF CARING



OREMFEST



RETIREMENTS

DEPUTY FIRE CHIEF JASON EARL - JANUARY



ADVANCEMENTS

- TAYLOR TAGGART - A-EMT
- JOSH WAGSTAFF - A-EMT
- CHAD BROOKS - A-EMT
- ZANE LEWIS - A-EMT
- CJ WARD - PARAMEDIC
- CARSTEN PETERSEN - PARAMEDIC
- BRAYDEN PARTRIDGE - MASTER PARAMEDIC
- AUSTIN MCBRIDE - MASTER PARAMEDIC
- TIM HOPE - MASTER PARAMEDIC
- TRAVIS SMITH - ENGINEER
- MATTHEW EMPEY - ENGINEER
- BLAKE JOLLEY - CAPTAIN
- JASON GARCIA - CAPTAIN
- TREVOR MCGINTY - CAPTAIN
- HILARY KLINE - FIRE SERVICE SUPERVISOR
- BRANDON BYERS - SENIOR FIRE INSPECTOR
- BRANDON VALLEY - DEPUTY FIRE MARSHAL
- DEREK SPENCER - DIVISION CHIEF
- BEN WILLIAMS - DIVISION CHIEF
- SETH SWENSON - DIVISION CHIEF

NEW HIRES

- RACHEL THOMAS - APRIL
- JASE ANDERSEN - APRIL
- JASON GARN - MAY
- SCOTT BEARDALL - MAY
- CONNOR DECOQC - MAY
- DYLAN BURGAL - JUNE
- WES WALKER - JUNE
- BLAKE ODEKIRK - JULY
- SCOTT ASH - AUGUST
- SCOTT SLATER - AUGUST
- TREVOR CLARK - AUGUST
- JOSH BROWN - SEPTEMBER



DEPARTMENT AWARDS

LETTERS OF COMMENDATION

- ANDREW BELNAP
- CAMDEN COOK
- CARSTEN PETERSEN
- CONNOR DECOCQ
- DANE ERICKSON
- GORDON LIVINGSTON
- GAVIN JOHNSON
- GRANT MALQUIST
- JARED HAAS
- JOHN MCGRAW
- JOHN SAVAGE
- JOSH WAGSTAFF
- RYAN KIMBALL
- STEVE TREJO
- STEVEN PEARSON II
- TRAVIS SMITH
- ZANE LEWIS

CITIZEN HEROISM



JAMES CAHAU

FIRE OFFICER DESIGNATION



CCP MIKE O. HICKMAN

LETTERS OF COMMENDATION



CREW B4

LETTERS OF COMMENDATION



CREW C4

ARMED FORCES SERVICE AWARD

US MARINE CORPS



FIREFIGHTER/PARAMEDIC
SCOTT D. SLATER



PROFESSIONAL EXCELLENCE AWARD



FIREFIGHTER/CCP
MIKE O. HICKMAN



CAPTAIN
BLAKE D. JOLLEY



FIREFIGHTER/A-EMT
CHAD D. BROOKS



MERITORIOUS COMPANY AWARD

AWARDED FOR MERITORIOUS SERVICE, WHERE THE COMPANY, THROUGH A COLLABORATIVE EFFORT OF ITS MEMBERS, DISTINGUISHED THEMSELVES BY EXHIBITING REMARKABLE COMPETENCE AND PERSEVERANCE THROUGH A DEDICATION OF TIME, EFFORT, THOUGHT, AND ACTION IN A POSITION OR ROLE OF IMPORTANCE OR WORTH.



DIVISION CHIEF
DEREK SPENCER



DEP. FIRE MARSHAL
BRANDON VALLEY



SR. FIRE INSPECTOR
BRANDON BYERS



FIRE INSPECTOR
SCOTT BEARDALL



CAPTAIN CAMERON MONAHAN



CAPTAIN JOSH LEE



CAPTAIN BLAKE JOLLEY



CAPTAIN BRYANT BOHNER



CCP MIKE HICKMAN



TILLER OPERATOR ETHAN STARR



FIRE SERVICE CROSS

THIS NOBLE AWARD IS PRESENTED TO HONOR THE RECIPIENT'S EXCEPTIONAL AND DEDICATED SERVICE, THEIR PROFESSIONAL COMMITMENT TO THE DEPARTMENT MISSION, CORE VALUES OF INTEGRITY, HONOR, RESPECT, COURAGE, BRAVERY, EXCELLENCE, PROFESSIONALISM, TEAMWORK, AND BROTHERHOOD, AND FOR SETTING AN EXAMPLE THAT OTHERS MAY EMULATE.



CHIEF OFFICER OF THE YEAR

FIRE OFFICER OF THE YEAR

FIREFIGHTER OF THE YEAR

CIVILIAN OF THE YEAR



DIVISION CHIEF SETH SWENSON



CAPTAIN BLAKE D. JOLLEY



ENGINEER BRYANT S. BOEHNER



PARKER SWAINSTON



FIRE CHIEF'S CITATION

THIS PRESTIGIOUS AWARD
IS PRESENTED BY THE FIRE CHIEF
TO AN INDIVIDUAL WHO DEMONSTRATED
THE HIGHEST DEGREE OF EXCELLENCE, PROFESSIONALISM,
QUALITY, AND INNOVATION WHILE DEVELOPING OR IMPLEMENTING
AN INNOVATIVE PROGRAM.



FF/PARAMEDIC RYAN GARSIDE



KRIS SHIELDS



DEPARTMENT AWARDS

CITIZEN HEROISM

AWARDED TO A CITIZEN FOR ACTS OF HEROISM, WHICH PRESERVE THE OREM FIRE DEPARTMENT'S MISSION, CORE VALUES AND HIGHEST PRIORITY OF LIFE SAFETY. THE CITIZEN DISPLAYED REMARKABLE COURAGE, UNDER A RISK TO HIS/HER OWN LIFE OR HEALTH, WHILE DIRECTLY SAVING A LIFE, ATTEMPTING TO SAVE A LIFE, PREVENTING FURTHER SERIOUS INJURY, OR PROTECTING A POPULATION FROM NOTABLE HARM.



KATE MENDENHALL

MEDAL OF COURAGE

AWARDED FOR REMARKABLE ACTS OF HEROISM WHERE THE RECIPIENT DISTINGUISHED HIMSELF/HERSELF BY COURAGE AND FORTITUDE, UNDER AN OPERATIONAL RISK TO HIS/HER OWN LIFE OR HEALTH. THE ACTIONS WERE PERFORMED WHILE DIRECTLY SAVING A LIFE, ATTEMPTING TO SAVE A LIFE, PREVENTING FURTHER SERIOUS INJURY, OR PROTECTING A POPULATION FROM NOTABLE HARM.



FF/PARAMEDIC TIM HOPE



MEDAL OF HONOR

AWARDED FOR EXTRAORDINARY ACTS OF HEROISM

WHERE THE RECIPIENT CONSPICUOUSLY DISTINGUISHED HIMSELF/HERSELF BY VALOR AND INTREPIDITY, UNDER AN IMMINENT AND SIGNIFICANT RISK TO HIS/HER OWN LIFE OR HEALTH, ABOVE AND BEYOND THE CALL OF DUTY.

THE ACTIONS PERFORMED WERE A CLEAR DISPLAY OF PERSONAL BRAVERY, EXHIBITED WHILE DIRECTLY SAVING A HUMAN LIFE, OR ATTEMPTING TO SAVE A HUMAN LIFE.



UTAH STATE TROOPER
CARLOS RIOS-REDD



SPECIAL THANKS

WE WOULD LIKE TO RECOGNIZE
THE FOLLOWING ORGANIZATIONS, BUSINESSES, AND INDIVIDUALS
FOR YOUR CONTINUED SUPPORT OF OREM FIRE DEPARTMENT:

OREM CITY MAYOR & COUNCIL
OREM CITY MANAGER, BRENN BYBEE
OREM CITY EXECUTIVE STAFF
OREM POLICE DEPARTMENT
METRO DISPATCH
LINDON CITY MANAGEMENT
VINEYARD CITY MANAGEMENT
TIMPANOGOS REGIONAL HOSPITAL
UTAH VALLEY REGIONAL MEDICAL CENTER
OREM COMMUNITY HOSPITAL
PROVO FIRE DEPARTMENT
AMERICAN FORK FIRE DEPARTMENT
LEHI FIRE DEPARTMENT
PLEASANT GROVE FIRE DEPARTMENT
SARATOGA SPRINGS FIRE DEPARTMENT
UTAH FIRE & RESCUE ACADEMY

AIRMETHODS
CANYON PARK TECH CENTER
CHICK FIL A
CRUMBL
COSTCO
DR. LIVINGSTONE
DR. MICAH SMITH
JIMMY JOHN'S
LITTLE CEASARS
MINKY COUTURE
PAUL DAVIS RESTORATION
SERVPRO
SOUL INCEPTION
STEPSTONE CONNECT



THE CITY OF OREM FIRE DEPARTMENT
WOULD LIKE TO RECOGNIZE THE BRAVE MEN AND WOMEN
BOTH IN THE STATE OF UTAH AND THROUGHOUT THIS GREAT NATION
WHO SERVE IN THE DEFENSE AND PROTECTION
OF LIFE, LIBERTY, AND PROPERTY.

WE THANK YOU FOR YOUR SERVICE.

